

FY21 Annual Report



Center for Human Services

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Our Growth

In 1955, CHS began serving six children in Sedalia, Missouri. Since then, CHS has continued to provide services and supports to over 5,000 individuals with disabilities in 39 counties in Missouri. Our program areas include Service Coordination, Community Living, Employment Services, and Family and Child Development.

Our Mission

At Center for Human Services, we strive to be the leading service provider in Missouri for individuals with disabilities, their families, and new and expecting parents that need our help. Our mission supports our organizations efforts in Creating Opportunities and Changing Lives for those we serve.

More information can be found at chs-mo.org.

Service Coordination

Service Coordination provides case management services from three years old through the adult lifespan. It helps people navigate through the service array system by advocating, coordinating, and connecting them to resources and services.

Services Provided- Targeted Case Management in Audrain, Benton, Callaway, Clay, Dallas, Hickory, Jackson, Platte, and Polk Counties.

- 2647 persons served in FY21
- 92% (158 out of 172) of referrals received a response within 24 hours.
- 93% (2425 out of 2601) of Individual Service Plans were delivered to the provider agency two weeks prior to the implementation date and to the individual/parent/guardian by the implementation date.
- 98% (5794 out of 5906) of the individuals received a monthly home visit or telehealth visit by a Service Coordinator.
- 95% (8012 out of 8449) of the individuals had a quarterly support monitoring completed.
- 99% of the persons served reported that their SC was accessible, responsive, and supported them in the service planning process.

Community Living

Residential Services provide income eligible housing options, as well as support and training for people with disabilities in their community in a manner which values their choices, encourages independence and promotes inclusion.

Services Provided- Residential Habilitation, Day Services, Affordable Housing, Nursing Consultation, Community Integration, and Individual Skill Development.

- In 2021, 34 adults with intellectual and developmental disabilities were served in our residential program providing holistic supports to every aspect of their life.
- There are 84 Individuals living in CHS affordable housing apartments.
- 85% of individuals receiving CL support services either achieved or made significant progress on Individual Plan goals.
- 100% of Community Living individuals served, guardians and other stakeholders expressed satisfaction with the services provided to them or their family members.
- 78 individuals participated in Activity Center programs.

Employment Services

The CHS Employment Services Department is designed to provide you with any support you may need finding employment in your community. We work with anyone who wants to be employed ranging from teens seeking their first jobs through adults looking for a career. CHS has a variety of services designed to help you find the job that is right for both you and your family. We strive to help anyone that walks through our doors find a career that excites them.

- 165 individuals received various services through the Employment Services Department.
- 148 individuals received benefits planning from our Certified Disability Benefits Specialists.
- 27,084 hours were worked in paid positions by individuals supported by the Employment Services Department in FY21.
- \$298,823 in wages were paid to individuals who received paid positions through the support of the Employment Services Department in FY21.

Family & Child Development

CHS provides a variety of Family and Child Development services from prenatal to age three.

Services Provided-First Steps System Point of Entry (Regions 6 & 9), Early Head Start, Safe Sleep Program, and Aquatics Program (classes and therapy).

First Steps System Point of Entry (SPOE) Regions 6 & 9

- SPOE 6 received 1,370 referrals, and 1,131 children were served with an active IFSP during this time period.
- SPOE 9 received 1,298 referrals, and 1,336 children were served with an active IFSP during this time period.

Aquatics Program

- 63 participants were served in the Aquatics Program.
- 10 Garlich Activity Center participants attended water exercise throughout the year.
- 6 classes were offered during the year, serving 48 water walkers.
- 4 Water walking classes were offered 2 times a week.

Safe Sleep Program

- 16 families received a Pack 'n Play with safe sleep educational materials for their newborn infant.

Early Head Start

- 100% of available slots served eligible children.
- 297 infants and toddlers plus 29 pregnant women were served, which involved 222 families.
- 99% of the children and pregnant women had health insurance and had an ongoing source of continuous accessible health care.
- 92% of the children were up-to-date on a schedule of age-appropriate preventative and primary health care.
- 91% of the children were up-to-date on immunizations appropriate for their age or received all possible at that time.
- 19% of children enrolled in EHS were determined eligible and received First Steps early intervention services.
- 17% of children enrolled were dual language learners.
- 68% of enrolled children were receiving services under the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC).
- 7% children enrolled experienced homelessness sometime during the program year.
- 22% of EHS children aged out at of the program this program year, receiving a transition packet with Kindergarten entry expectations and learning activities for Kindergarten preparation.
- Federal FA 1 monitoring was conducted during FY21 with no findings or areas of improvement needs.
- The Harris Center continued to maintain the Missouri Accreditation status.
- Children and Prenatal Women Enrollment Eligibility.

School Readiness Aggregated Data

The TS GOLD assessment measures the knowledge, skills, and abilities that are most predictive of school success. The tool has been organized into six areas of development and learning. The six domains of approaches to learning are physical, language, literacy, mathematics and cognitive. The end of year data for the 2020-2021 program year showed that at least

- 87% of the enrolled children in each period where at or exceeded the national standards in all developmental area.
- 92% made growth/progress overall for the 2020 - 2021 program year, including the children in First Steps with identified disabilities which was an overall increase from the prior program year.
- The Mathematics Domain showed the lower percentage of progress of the developmental domains, which continues to be a staff and family training focus.
- 150 parents volunteered time toward parent meetings, policy council and co-teaching school readiness goals at home for a total of 30,423 combined hours.

Development

The Development Department raised funds to support the programs and individuals served. Through the generosity of many donors and volunteers, we were able to offer most of our annual specials events, some in person and some virtual. The annual golf tournament and online auction proved most successful as well as the Thanksgiving Day Turkey Trot. Donations are also received through the memorial and honorarium program. The direct mail campaigns featured success stories of individuals and families. The community support from local service clubs and organizations certainly made an impact. We reached out to hundreds of supporters from all over the nation to share the CHS mission.

In-Kind Gifts: \$12,297.70

Donations Raised: \$315,354

Financial Statement

Center for Human Services Combined Totals. Includes audited financials of Center for Human Services, CASA Grande, Tradewinds & Crestwood Court. Year Ended June 30, 2021

2021 Revenue

Revenue

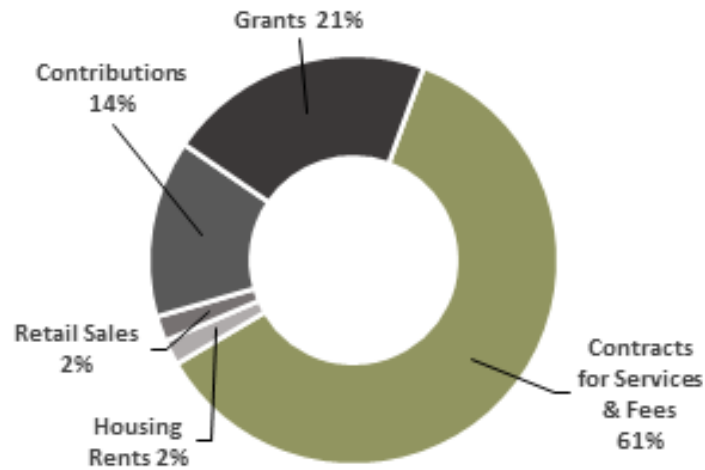
Where the Money Comes From

	2021	
Contracts for Services & Fees	\$15,659,072	61%
Housing Rents	\$564,907	2%
Retail Sales	\$524,889	2%
Contributions	\$3,709,663	14%
Grants	\$5,323,666	21%
Totals	\$25,782,197	100%

Where the Money Comes From

	2020	
Contracts for Services & Fees	\$15,112,903	67%
Housing Rents	\$544,794	2%
Retail Sales	\$388,201	2%
Contributions	\$1,413,551	6%
Grants	\$5,128,882	23%
Totals	\$25,588,331	100%

2021 Revenue



2021 Expenses

Expenses

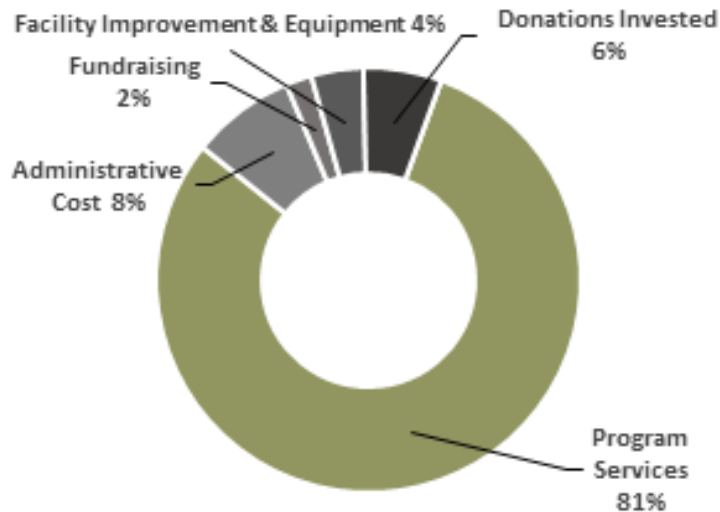
Where the Money Goes

	2021	
Program Services	\$20,794,526	81%
Administrative Cost	\$2,119,647	8%
Fundraising	\$394,218	2%
Facility Improvement & Equipment	\$928,604	4%
Donations Invested	\$1,545,202	6%
Totals	\$25,782,197	100%

Where the Money Goes

	2020	
Program Services	\$19,929,381	88%
Administrative Cost	\$1,745,247	8%
Fundraising	\$315,323	1%
Facility Improvement & Equipment	\$107,282	0%
Donations Invested	\$491,098	2%
Totals	\$22,588,331	100%

2021 Expenses



Center for Human Services

Financial Statement of Early Head Start Grants Fiscal Year - July 1, 2020 to June 30, 2021

State EHS Grant	Approved Budget	Actual Expenditure
Personnel Expense	\$211,458	\$195,780
Professional	\$2,600	\$1,909
Travel/Training	\$2,500	\$959
Supplies	\$5,451	\$14,324
Equipment/Vehicles	\$4,325	\$5,667
Rent/Utilities	\$10,000	\$10,279
Prof Services	\$328,820	\$335,533
Admin Support Expense	\$27,840	\$28,543
Total EHS Expenditures	\$592,994	\$592,994
State Share Income	\$592,994	\$592,994
CTC Cash-Non State Share	-	\$9,062
Interest Income	-	-
Total Income & CTC cash	\$592,994	\$602,056

Federal EHS Grants	Approved Budget		Actual Expenditure	
Personnel Expense Fringe	\$1,020,009		\$1,048,729	
Benefits Expense Travel	\$427,388		\$331,097	
Expense	\$10,585		\$4,795	
Materials/Supplies	\$44,616		\$105,295	
Expense Contractual	\$88,181		\$140,951	
Expense Other Expense	\$490,569		\$365,660	
Total EHS Expenditures	\$2,081,348		\$1,996,527	
Federal Share Income	\$1,858,137	75%	\$1,807,284	70%
Sedalia School District-Parents As	\$46,000	2%	\$51,030	2%
Teachers \$ Parent fee income			\$28,956	1%
Child care subsidy income			\$58,714	2%
Late pickup fee income			\$127	0%
Interest Income			\$8	0%
USDA funds	\$46,000	2%	\$47,454	2%
CTC Cash Match-Non Federal Share	\$31,211	5%	\$2,573	0%
Total Income & CTC cash Match	\$ 2,081,348		\$1,996,146	
Local In-Kind Match-Non Federal Share	\$ 408,244	16%	\$569,757	22%
Total Income plus All Match	\$ 2,489,592 100%		\$2,565,903 100%	

The Center for Human Services, Inc. financial audit of July 1,2020 to June 30, 2021 will be reviewed by the CHS Board

Board of Directors

CENTER FOR HUMAN SERVICES, INC.

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Aric Snyder, Jr., Vice President

Joyce Taylor, Treasurer

Michael Jackson, Secretary

Mike Moser, Past-president

Roger Alewel

Cara Barth-Fagan

Kelsey Wyemuth

Gary McMullin

Chris Pyle

Anna Lisa Limas

James Buckley

Chris Squires

Mike Smith

Dennis Eding

Amber Bridges

Jessica Craig

Andrew Treuner

Ben Embree

Viola Oola Staten

CASAGRANDE, INC.

CRESTWOODCOURT, INC.

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Marshall Krause

Debbie Allison

Ben Embree

SALINECOUNTY

Marshall Krause, President

Ron Duvall, Vice-President

Debbie Allison, Secretary

Lesa Banks, Treasurer

Jeanne Parkhurst

Shannon Hall

Connie Hays

Carol Byrd

Sam Harris

All Locations

Administrative Offices: Ewing Center

Center for Human Services

1500 Ewing Drive
Sedalia, MO 65301
660-826-4400

Benton County

Service Coordination

1651 Commercial St., Unit 3
P.O Box 398
Warsaw, MO 65355
660-826-4400

Polk County

Service Coordination

4746S. 131st Road Unit C
Bolivar, MO 65613
417-777-7315

Virginia Flower Building H.W. & Janet Harris Family Early Care & Education Center

SPOE 6 MO First Steps
4515 Main St Road
Sedalia, Missouri 65301
660-826-4400

Clay & Jackson County Service

Coordination

920 Kent St
Liberty, MO 64068
816-736-9990

Saline County Programs

175 W. Slater
Marshall, MO 65340
660-886-4261

Platte County

Service Coordination

10100 N Ambassador Drive
Suite 200
Kansas City, MO 64153
816-255-1036

Callaway & Audrain County Service Coordination Service Coordination

362 Country Meadows Lane
Fulton, MO 65251
573-590-8564

Roger A. Garlich Activity Center

4415 Main St Road
Sedalia, MO 65301
660-826-4400

SPOE 9- MO First Steps

102 E. Springfield Ave. Ste. 101
Union, MO 63084
636-584-7279

Disclaimer:

The Center for Human Services and its affiliated organizations do not discriminate on the basis of sex, race, color handicap, age, creed or ethnic origin in the recruitment and employment of staff or operation of its programs and services.

Social Media:

Twitter: @CHSMissouri

Facebook: [Center for Human Services-Missouri](#)